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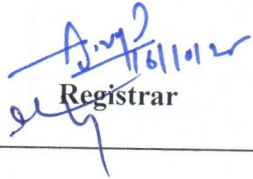
**Pt. Ravishankar Shukla University, Raipur (C.G.)**

**No. 658 /Dev./2025**

**Raipur, Date 12.10.2025**

**Third Tender Notice**

With reference of tender no. 240/Dev/2025 Raipur, Dated 07.04.2025 & Second Tender No.408/Dev/2025 Raipur, Dated 21.05.2025 Sealed tender is invited for Comprehensive Annual Maintenance Contract of Campus Area Network & Server's from parties. Experience Required. Tender must be submitted on or before 03:00 PM dated 29-10-2025 by Speed Post/Registered Post/Courier. The Tender details are available on website [www.prsu.ac.in](http://www.prsu.ac.in)

  
**Registrar**

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**Pt. Ravishankar Shukla University**

**Amanaka, G.E. Road, Raipur (C.G.) 492010**



## **THIRD TENDER DOCUMENT FOR**

**Comprehensive Annual Maintenance Contract of Campus Area Network  
of  
Pt. Ravishankar Shukla University, Raipur (C.G.)**

**TENDER NO. : - 658 /Dev/2025 Dated 17/10 /2025**

**TO BE SUBMITTED BY - on or before 29/10/2025 (03:00 PM.)**

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**Related Information**

| Sr. No. | Item                               | Description                                                                                                                                                                                               |
|---------|------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1.      | Scope of Work                      | Annual Maintenance Contract of Campus Area Network & Servers, for Networking in Various SoS / Departments at Pt. R.S.U. (Details given)                                                                   |
| 2.      | Cost of Tender Documents           | Rs. 1000.00/- (non-refundable) by Demand draft in favor of Registrar, Pt. Ravishankar Shukla University, Raipur.<br>Downloaded Tender documents must enclose Demand draft of the cost of Tender Document. |
| 3.      | EMD                                | Rs. 12,000/- by Demand draft in favor of Registrar, Pt. Ravishankar Shukla University, Raipur                                                                                                             |
| 4.      | Last Date of Sale of bid documents | Date 28/10/2025 (Between 11.00 AM to 04.00 PM) Registrar Office, Pt. Ravishankar Shukla University, Raipur (C.G.) or can be downloaded from <a href="http://www.prsu.ac.in">www.prsu.ac.in</a>            |
| 5.      | Last date of submission of bid     | 29/10/2025 (Up to 03:00 PM)                                                                                                                                                                               |
| 6.      | Place of opening of bids           | VC Meeting Hall, Pt. Ravishankar Shukla University, Raipur (C.G.)                                                                                                                                         |
| 7.      | Date and Time of opening of bids   | 29/10/2025, 04:00 PM                                                                                                                                                                                      |
| 8.      | Address for communication          | Registrar, Pt. Ravishankar Shukla University, Raipur (C.G.)<br>Ph : 0771-2262540, Fax 0771-2262818<br>Email: registrarprsu@gmail.com                                                                      |

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**DECLARATION**

I \_\_\_\_\_ Son/Daughter/Wife of Sh. \_\_\_\_\_  
\_\_\_\_\_ Proprietor/ Director, authorized signatory of the Agency/Firm, mentioned above, is  
competent to sign this declaration and execute this tender document;

1. I have carefully read and understood all the terms and conditions and other instruction of the tender and undertake to abide by them;
2. The Information/documents furnished along with the above tender are true and authentic to the best of my knowledge and belief. I/We, am/are well aware of the fact that furnishing of any false information/fabricated document would lead to rejection of my tender at any stage besides liabilities towards prosecution under appropriate law;

Dated:

Name:

**Place: Signature and stamp of the Agency/Firm**

**CERTIFICATE**

Certified that full contents of tender document have been thoroughly studied and understood by us before quoting above mentioned rates. We shall not claim / charge any other amount by way of charges, expenses etc. The rate quoted by us above is inclusive of all.

(Signature of Tenderer with Seal)

Name :

Address :

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**Documents Required to Qualify**  
**Technical Bid**

Technical Bid

| S.No. | Description                                                                                                                                                                                                                                                                                                                                       | Yes/No |
|-------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|
| 1.    | Cost of Tender Documents: Rs. 1000.00(non-refundable) by Demand draft in favor of Registrar, Pt. Ravishankar Shukla University, Raipur. Downloaded Tender documents must enclose Demand draft of the cost of Tender Document                                                                                                                      |        |
| 2.    | EMD Rs. 12,000/- by Demand draft in favor of Registrar, Pt. Ravishankar Shukla University, Raipur                                                                                                                                                                                                                                                 |        |
| 3.    | GST Number                                                                                                                                                                                                                                                                                                                                        |        |
| 4.    | PAN Number                                                                                                                                                                                                                                                                                                                                        |        |
| 5.    | Must have at least Three years experience in the related field work(Campus Wide Network installation, commissioning and maintenance) and have executed at least Two similar projects in Govt. / having PSUs/ Govt./Private Academic Institutes, at least one project must be having 200 computers (PCs) functionally connected with wired network |        |
| 6.    | Must have minimum <b>50 Lacs</b> Annual Turnover average in last three financial years.                                                                                                                                                                                                                                                           |        |
| 7.    | Bidders shall not be under a declaration of ineligibility for corrupt and fraudulent practices                                                                                                                                                                                                                                                    |        |
| 8.    | The bidders should also enclose a statement on their letter head stating that "We hereby certify that we have taken steps to ensure that no person acting for us or on our behalf will engage in bribery"                                                                                                                                         |        |
| 9.    | The bidder should submit a technical capability document describing the relevant facilities and resources available with them along with a list of technically qualified and certified engineers for Campus Wide Networking.                                                                                                                      |        |
| 10.   | Certificate of Service Engineers as per requirement of this Tender                                                                                                                                                                                                                                                                                |        |
| 11.   | Kindly Attach duly signed tender documents and document for the evidence failing which the technical bid will not be considered.                                                                                                                                                                                                                  |        |

## **1. Qualification Criteria**

1. Cost of Tender Documents: Rs. 1000.00(non-refundable) by Demand draft in favor of Registrar, Pt. Ravishankar Shukla University, Raipur. Downloaded Tender documents must enclose Demand draft of the cost of Tender Document
2. EMD Rs. 12,000/- by Demand draft in favor of Registrar, Pt. Ravishankar Shukla University, Raipur.
3. GST Number
4. PAN number
5. Must have at least Three years experience in the related field work(Campus Wide Network installation, commissioning and maintenance) and have executed at least Two similar projects in Govt. / having PSUs/ Govt./Private Academic Institutes, at least one project must have executed 200 computers (PCs) functionally connected with wired network
6. Must have minimum 50 Lacs Annual Turnover average in last three financial years.
7. Bidders shall not be under a declaration of ineligibility for corrupt and fraudulent practices
8. The bidders should also enclose a statement on their letter head stating that “We hereby certify that we have taken steps to ensure that no person acting for us or on our behalf will engage in bribery”
9. The bidder should submit a technical capability document describing the relevant facilities and resources available with them along with a list of technically qualified
10. Certificate of Service Engineers as per requirement of this Tender
11. Kindly Attach duly signed tender documents and document for the evidence failing which the technical bid will not be considered

## **2. TERMS AND CONDITIONS**

Sealed tenders are invited for the proposed Annual Maintenance Contract of Campus Area Network

1. Tender should be submitted in two part
  1. Technical bid
  2. Commercial bid.
2. Tender not properly filled, Telegraphic / Fax tender, mutilated with incorrect calculation or generally not complying with the conditions shall be rejected.

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3. Tenderers should quote their rates including all taxes both in figures and words. The schedule of quantities must be fully priced and the total of each along with carried over figures of the previous page shall be given in ink and signed by the tenderer. No blank space shall be left. If the discrepancy found in quoted rate in figures and words the rate quoted in words will be considered
4. This Tender is for a "comprehensive AMC for a campus network" refers to an annual maintenance contract that covers all aspects of a Pt. Ravishankar Shukla University, Raipur (C.G.) campus area network infrastructure, including preventive maintenance, troubleshooting, repairs, part replacements, and technical support for all network devices like switches, routers, access points, fiber optic cables, and associated hardware, essentially ensuring the network operates smoothly with minimal downtime across the entire campus
5. The sealed tender forms will be submitted at the address specified and not later than the time specified in the tender notice.
  - a) Any tender received after the due date and time prescribed will be rejected.
  - b) The tender forms will be opened in the presence of the Tenderers or their authorized representatives who choose to attend at the time and date specified in the tender notice at the office of the Registrar.
  - c) Not more than two persons will be permitted for each of a valid tender.
6. Sealed Tender duly signed by tenderer must be addressed (Write "Third Tender For Campus Area Network" at the top of envelope) to Registrar, Pt. Ravishankar Shukla University, Amanaka, G.E. Road, Raipur, 492010 and not to any individual by name. **Tender must reach by registered post or by speed post or Courier only on or before 29/10/2025 up to 03.00 PM. Each page of the tender must be signed by the tenderer.**
7. The successful bidder shall enter into an agreement within 10 days after receipt of order. The bidder shall also execute a security deposit of an amount of 3% of Quoted Amount deposit in favor of Registrar, Pt. Ravishankar Shukla University, Raipur.
8. No advance payment will be made.
9. If any of the services / deliveries cannot be made in accordance with the tender conditions from time to time, PRSU has sole right either to cancel the contract and the cost involved in getting the work done elsewhere will be charged from the firm and /or to impose penalties on the Service Provider firm as decided by the Registrar / Vice Chancellor, PRSU.
10. Sealed tenders with name of the job and the name of the tenderer written on the envelope will be received by the Registrar, Pt. R.S.U, Raipur (C.G.) through registered/speed post only. The PRSU reserves the right to postpone or/and extend

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the date of receipt or to withdraw the tender notice without assigning any reason thereof entirely at the discretion of the PRSU. In such an event tenderers shall not be entitled to any compensation in any form whatsoever.

11. Initially Annual Maintenance Contract of Campus Area Network of PRSU shall be for a period of one year from the date of service starts. If performance of the service provider is found satisfactory, the contract between Pt. Ravishankar Shukla University and service provider may be further extended for one year and the maximum contract period shall not be more than four years on same rate.
12. Maintenance service shall consist of onsite preventive and corrective maintenance of Campus Area Networking and will include supply and replacement of all Active, Passive parts/component.
13. The Service Provider (Firm) shall depute its Two qualified graduate service engineer during (Office Hours) in the PRSU for attending day-to-day complaints. In the event of services required after office hours or on holidays the firm should be prepared to provide services with no extra charges.
14. In case an Active and Passive Network Devices is being taken for servicing to service center, the firm will provide a stand by equipment and will take prior permission of the Head Computer Centre of the PRSU before taking the equipment out. Cost of transportation and insurance of equipment will be born by the firm.
15. The firm will honor complaints lodged by phone/ email/ or any other mode of communication. Counting of down time will start from the time of logging the complaint and will continue till the CAN properly repaired and a certificate to the same effect is obtained from the user.
16. The firm selected will not be allowed to exit from the agreement of AMC. In case they do so, the security would be forfeited.
17. Only those bidders who fulfill the terms and conditions given in the tender document will be considered for bidding.
18. Vice Chancellor of Pt. Ravishankar Shukla University reserves the right to cancel the Contract at anytime without assigning any reason.
19. The bidder should be an organization/Company in operation with business office or service/support office in Chhattisgarh preferably in Raipur (C.G.) to ensure satisfactory Service/Support.

### **3. Desired Qualification of Resident Engineer/Services.**

- a) The resident engineer (Two) should be network qualified graduate engineer /Trained / network certificated from recognized institutions in with minimum of 2 years experience. He has to submit attested copies of qualifications and experience to PRSU.

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- b) In case of pending/high workload, the firm will have to depute additional engineers to clear the backlog to maintain the uptime of the Campus Area Network (CAN).
- c) The details of resident engineers posted at PRSU should be provided in advance with duty schedule to the Computer Center. No resident engineer should be changed/relieved of duties without prior notice of at least one week to PRSU.
- d) No resident engineer will leave or avail leave till the reliever reports for duty.
- e) All the resident engineers should carry and display the identity card with photograph provided by the Firm No Resident engineer will be allowed to enter PRSU sites without proper identity cards as above.
- f) The resident engineers should report to duty on time and late attendance will be marked as absent and one day salary of engineer will be deducted from AMC amount.
- g) Each resident engineer should report to the computer centre for duty as per the duty schedule, as well as keep track of complaints register to discharge the AMC duties efficiently. He will carry the call report book & a cell phone in proper working condition, provided by Firm for receiving and responding to the complaint calls. The resident will also maintain a record of repair/ replacement of parts with complete details. In case of replacement of equipments (due to non repair) Firm has to issue a certificate for replacement giving reasons. A copy of the certificate needs to be sent to authority of PRSU.
- h) The Firm must ensure 99% uptime for LAN. The uptime shall be calculated as follows:

$$\text{Uptime} = \frac{\text{No. of LAN available hours in month}}{\text{No. of total working hours in a month}}$$

- i) All network component level complaints are to be rectified / replaced within 6 hours of the complaint. Otherwise following penalty charges would be imposed as applicable.

| Sr. No. | Service down for > 24 hours | Penalty Charges (Rs.) |
|---------|-----------------------------|-----------------------|
| 1.      | Web Services                | 1500=00 per day       |
| 2.      | Mail Services               | 1500=00 per day       |
| 3.      | Internet Access             | 2000=00 per day       |
| 4.      | Network Support at PC Level | 1000=00 per day       |

- j) The Firm should properly label the entire network Active and Passive component of the CAN, name of the equipment, configurations, serial no, location, etc. The Firm

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will inform in writing before any change of network component is done or any relocation of the same within network, and the Firm should provide the updated details of device / line list accordingly.

- k) Adequate spares/stocks of (active and passive parts of CAN like switches, connectors, cables, fiber module and other components etc. to keep the networking up, be stocked and should be maintained at PRSU by Firm
- l) The Firm will take all necessary steps for the preventive maintenance, regular check-ups, fixing loose connections, proper adjustments/tuning/fine tuning on the basis of standard specifications thus ensuring satisfactory performance and maintenance of proper lock and keys for network components on regular/daily basis.
- m) PRSU reserves the right to modify and amend of the above-stipulated conditions/criterion depending upon CAN priorities or urgent need of services for better network performance, this will be discussed with Firm by PRSU, if any extra cost in this regard PRSU will fulfill.
- n) In any dispute, Hon'ble Vice Chancellor of PRSU shall reserve the right to settle the matter according to the circumstances of the case, as he may take proper decision that will be binding to Firm.
- o) The Courts at Bilaspur (Chhattisgarh) only shall have the jurisdiction for the purpose of this AMC or agreement.

#### **4. Scope of work**

1. The PRSU expects that the Service Provider Firm must be fully equipped and should have full Original Equipment Maintenance Support to ensure Trouble free support and up-keep of the running CAN at PRSU Campus.
2. The Service Provider Firm must maintain due Spares for ensuring immediate support to the PRSU CAN at any eventuality of Network Switches going bad/down.
3. The operating of the Core Switches/ other Switches and WiFi Access Points should be maintain time to time.
4. The Firm must ensure proper full support during 24x7 days basis in order to keep CAN fully functional.
5. The Service Provider Firm will repair and maintain the cutting/damage of optical fiber cable laid down under CAN- (if OFC damaged/cut during the contract period.), maintenance of Fiber Optics cable including connector, UTP cable, coupling, connector panel, all patch cords and Terminators etc.,
6. The AMC for all the components includes Active and Passive Network Components (Manageable and Non-Manageable Switches, Cable etc.) and their software configurations/setup maintenance, switches configuration, NMS, Network Administration and repair/replacements. (Like loading OS, image file of wireless access point, S/w utility maintenance, LAN etc.,)

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7. In case of hardware replacement the Firm will configure the switches/Access point as per previous configuration.
8. In case of fault in fiber the Service Provider Firm is responsible for digging of fiber, replacement of fiber, replacement of UTP, repairing, splicing and checking the fault.
9. Service Provider Firm is responsible for creating/modifying /deleting users and groups for all Internet users of CAN on firewall.
10. The Service Provider Firm must maintain as standby of Network Components as below

| Sr. No. | Name Of Devices (Should be on stock as standby)                                                                             | Qty    |
|---------|-----------------------------------------------------------------------------------------------------------------------------|--------|
| 1.      | Manageable Layer 2 Network Switches (Must be compatible as installed Switches at Various Department of Pt. R.S.U)           | 5      |
| 2.      | Compatible Firewall                                                                                                         | 1      |
| 3.      | Manageable Layer 3 Switch installed at Server Room (Must be compatible as installed Switches at Server Room)                | 1      |
| 4.      | Unmanageable Switches (8 , 16 or 24 port switches installed at various departments)                                         | 5      |
| 5.      | Compatible Wireless Controller Device                                                                                       | 1      |
| 6.      | DHCP Server/DHCP Device                                                                                                     | 1      |
| 7.      | Compatible WiFi Access Point for Various Department of Pt. R.S.U.                                                           | 5      |
| 8.      | Pt. R.S.U. Campus Area Network is connected with Single and Multimode Fibre Optics Cable (including SFP Modules ) as needed | 200mtr |

**5. Comprehensive AMC of campus network includes**

• **Wide coverage:**

Includes maintenance for all network devices across the campus, including wired and wireless infrastructure, network switches, routers, firewalls, access points, patch panels, and cabling, all the cost for the same will be made by service provider.

• **Preventive maintenance:**

Regular scheduled checks and cleaning of network equipment to identify potential issues before they become major problems.

• **Emergency repairs:**

Immediate response to network outages or critical issues with designated service windows.

• **Part replacement:**

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Replacement of faulty components with new parts, often including spare parts inventory management.

- **Software updates:**

Installation of firmware updates and security patches on network devices.

- **Configuration management:**

Management of network configurations, including VLANs, routing protocols, and security settings.

- **Monitoring and reporting:**

Regular monitoring of network performance and providing reports on network health and potential bottlenecks.

- **Technical support:**

On-site or remote technical assistance for troubleshooting network issues and addressing user queries.

### 6. Site Supervision

The AMC and Campus Area Network shall be carried out under the directions and supervision of the service provider /PRSU by their representative at site. On accepting the tender, the Service Provider shall intimate the name of his accredited representative who would be supervising the jobs and would be responsible for taking instructions for carrying out the work on day to day basis.

### 7. Site Inspection:

Every tenderer is expected to inspect the site of the proposed Campus Area Network (RSU-CAN) having connected with about 30 various Departments before quoting his rates. Must also go through all the drawings and documents. It will be responsibility of tenderer that he has to visit the proposed CAN site on his own cost to insure about network component and sitemap so that tenderer can quote appropriate AMC amount.

### 8. Quality

The University authority's decision with regard to the AMC will be final and binding to Service Provider Firm.

### 9. Commencement of work/period of completion

The Service Provider shall commence work on site within 10 days from the date of issue of the letter of intent. This date shall be considered as the date of Commencement of the said job.

### 10. Defects Liability Period

Any defects developed within 'Defect Liability Period' of 12 months from the date of issuing order for networking will have to be rectified by the manufacturer/supplier. In case of failure to do so, the clients with the concurrence of the consultants, shall get the rectification work done by some other agency at risk and cost of the

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manufacturer/supplier. The rectification of such defects shall be taken immediately on receipt of written notice from the employer/ consultants and such defects may extend 'liability period'

#### 11. Contract Signing

The tenderer shall sign the necessary contract papers (Stamp Paper) within 10 days of the contract intimation. Expenses for the agreement including cost of stamp paper etc, shall be borne by contractor. In case of delay the "Earnest Money" may be forfeited and the tender cancelled or the contract enforced as per terms of the tender and the tenderer shall thus be bound even though the formal agreement has not been executed and signed by the tenderer.

#### 12. EMD

- i. EMD of Rs. 12,000/- in the form of Demand Draft in favor of the **Registrar, Pt. Ravishankar Shukla University, payable at Raipur**, shall be submitted along with tender, the tender received without EMD or in any other form than as stated above may be rejected. The EMD shall be returned to the unsuccessful tenderer within one month of the opening of tender.
- ii. Interest shall not be given on EMD amount.
  - The successful bidder – 3 months after award of the contract and satisfactory services within this period. Successful bidder must submit security deposit before releasing EMD.
  - The unsuccessful bidders – only after acceptance of the "Letter of Appointment" by the successful bidder.

#### 13. Contacting the University

No Bidder shall contact the University, on any matter relating to its bid, from the time of the bid opening to the time the contract is awarded. If the bidder wishes to bring additional information to the notice of the University, it should do so in writing. Any effort by a Bidder to influence the University, in its decisions on bid evaluation, bid comparison or contract award may result in rejection of the Bidder's bid.

#### 14. Security Deposit

The successful bidder shall enter into an agreement within 10 days after receipt of order. The bidder shall also execute a security deposit of an amount of 3% of Quoted Amount deposit in favor of Registrar, Pt. Ravishankar Shukla University, Raipur.

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**15. Termination of the Contract**

The contract may be terminated in any of the following contingencies:

On the expiry of the contract period, without any notice;

**OR**

On giving three months notice at any time during the period of services, in case the services rendered by the Contractor are not found satisfactory and in conformity with the general norms and the standard prescribed for the services;

**OR**

On Contractor being declared insolvent by the competent Court of Law without any notice;

**OR**

In case the Contractor is not interested to continue the contract subject to the condition that the Contractor shall give minimum three months notice. If the Contractor does not give the requisite notice as mentioned before, then his security deposit shall be forfeited and Bank Guarantee shall be encashed in proportion to the period falling short of the specified notice period; "Provided that during the notice period for termination of the contract, in the situation contemplated above, the contractor shall keep on discharging his duties as before till the expiry of notice period".

**16. Award Criteria**

The University will order to the successful Bidder whose bid has been determined to be substantially responsive and has been determined to be qualified to perform the Contract satisfactory with lowest rate criterion.

**17. University right to vary Quantities at Time of Award**

The University reserves the right at the time of Contract award to increase or decrease the quantity/Items of jobs originally specified in the Schedule of Requirement without any change in unit price or other terms and conditions.

**18. University Right to Accept Any Bid and to Reject Any or All Bids**

The University reserves the right to accept or reject Any Bid and to annul the bidding process and reject all bids at any time prior to contract award, without thereby incurring any liability to the affected bidder or bidders.

**19. Corrupt or Fraudulent Practices**

The University requires that Bidders, Suppliers, Contractors observe the highest standard of ethics during the procurement and execution of such contracts. In pursuit of this policy, the University defines, for the purpose of this provision, the terms set forth below as follows:

"Corrupt practice" means the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of a public official in the procurement process or in contract execution;

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“Fraudulent practice” means a misrepresentation or omission of facts in order to influence a procurement process or the execution of a contract;

“Collusive practice” means a scheme of arrangement between two or more Bidders. With or without the knowledge of the borrower, designed to establish bid prices at artificial, non competitive levels; and

“Coercive practice” means harming or threatening to harm directly or indirectly, persons or their property of influences their participation in the procurement process or affect the execution of a contract;

Will reject a proposal for award if the manufacturer/supplier, in the judgment of the University has engaged in corrupt or fraudulent practices as defined in CC in competing for or in executing the Contract.

Will sanction a firm or individual, including declaring them ineligible, either indefinitely or for a stated period of time, to be awarded a contract if it at any time determines that they have, directly or through an agent, engaged, in corrupt, fraudulent, collusive or coercive practices in competing for, or in executing, a contract; and

Will have the right to require that a provision be included in Bidding Documents and in contracts requiring Bidders, Suppliers, Contractors and Consultants to permit the University to inspect their accounts and records and other documents relating to appointed by the University. Furthermore, Bidders shall be aware of the provisions stated in the Conditions of Contract.

## **20. Modification and Withdrawal of Bids**

The Bidders may modify or withdraw its bid after the bid’s submission, provided that written notice of the modification or withdrawal is received by the University prior to the deadline prescribed for submission of bids.

The Bidder’s modification or withdrawal notice shall be prepared, sealed, marked and dispatched. A withdrawal notice may also be sent by fax but followed by a signed confirmation copy which should reach the University before the deadline for submission of bids. The university shall not be responsible for any postal and allied delays.

No bid may be withdrawn in the interval between the deadline for submission of bids and the expiration of the period of bid validity specified by the Bidder on the bid form. Withdrawal of a bid during this interval may result in the Bidder’s forfeiture of his bid security.

## **21. Maintenance**

The Firm will accomplish preventive and breakdown maintenance activities to ensure that all Network Components execute without defect or interruption for at least 98% uptime for 24 hours a day, 7 days a week of operation of the equipment.

## **22. Payment**

Payment of AMC shall be made quarterly after having successful/ satisfactory completion of services/ job certified by University authority.

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## ३. रविशंकर शुक्ल विश्वविद्यालय, रायपुर (छ.ग.)

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### 23. Last Payment

The last AMC payment of the Firm will be cleared only after ascertaining clearance of any liability pending or payment will be made after having NOC from authority of PRSU.

### 24. Tax

Tax of gross amount billed will be deducted from contractor's bills as per Income tax act.

### 25. Dispute

Any dispute, if arises, the decision of the Hon'ble Vice Chancellor, Pt Ravishankar Shukla University, Raipur (C.G.) shall be final.

### 26. Escalation

No escalation on labor, material on any other statutory levy/tax will be paid to the contractor during the duration of the contract / project. No alternation in this clause will be acceptable.

27. छ.ग. भंडार कय नियम 2002 के उपनियम 4.2 के अनुसार "निविदा की शर्तों का निर्धारण केता द्वारा किया जाएगा। परन्तु छत्तीसगढ़ में स्थापित भारत सरकार से मान्यता प्राप्त वैध स्टार्ट-अप, जैसा कि औद्योगिक नीति 2014-19 के परिशिष्ट-1 परिभाषा में अनुक्रमांक 54 पर परिभाषित है तथा निविदाकर्ता द्वारा निविदा जारी करने के दिनांक को भारत सरकार की वेबसाइट पर वैध पाया गया है, को निविदा प्रक्रिया में निम्नानुसार लाभ प्राप्त होंगे –

1. पूर्व अनुभव की आवश्यकता नहीं होगी ।
2. उस पर पूर्व टर्नओवर संबंधी कोई शर्त अधिरोपित नहीं होगी।

28. छ.ग. भंडार कय नियम 2002 के उपनियम 4.7(ब) एवं 4.7(स) के अनुसार प्रदेश की लघु एवं कुटीर उद्योग इकाई जो उद्योग विभाग से पंजीकृत है, के साथ ही छत्तीसगढ़ में स्थापित भारत सरकार से मान्यता प्राप्त वैध स्टार्टअप, जैसा की औद्योगिक नीति 2014-19 के परिशिष्ट-1 परिभाषा में अनुक्रमांक-54 पर परिभाषित है तथा निविदाकर्ता द्वारा निविदा जारी करने की दिनांक को भारत सरकार की वेबसाइट पर वैध पाया गया है तथा सक्षमता प्रमाण पत्र प्राप्त है, को उसका परीक्षण कर उन्हें शासकीय कय प्रक्रिया में भाग लेते समय अमानत राशि (ईएमडी) जमा करने से छूट दी जायेगी। इकाईयों द्वारा उपरोक्त आशय का प्रमाण, टेण्डर के साथ प्रस्तुत करने पर ही उन्हें छूट प्राप्त होगी।

29. छ.ग. भंडार कय नियम 2002 के उपनियम 4.7(अ) के अनुसार "केवल वास्तविक प्रदायकर्ता फर्म ही अपनी निविदा प्रस्तुत कर सके, इसलिए यह आवश्यक है कि प्रत्येक निविदा के साथ अनुमानित कय मूल्य का 1 (एक) प्रतिशत अमानत राशि (ईएमडी) प्राप्त की जाये। यह अमानत राशि (ईएमडी) सफल निविदाकार की रोककर, शेष को 15 दिवस में वापस लौटा दी जाए।"

30. छ.ग. भंडार कय नियम 2002 के उपनियम 4.7.1 के अनुसार "निविदा में पात्र सफल निविदाकार को कय-आदेश जारी करने के पूर्व वास्तविक कय मूल्य का कम से कम 3 (तीन) प्रतिशत सुरक्षा निधि प्राप्त की जाये।"

**Tip :-** Kindly read tender document/Draft carefully and thoroughly, the person or Firm/bidder fulfilling all the prescribed qualifications should submit the tender to Pt. Ravishankar Shukla University, Raipur (C.G.) (PRSU). Incomplete tender form(s) will not be considered. In addition to the condition given on tender set by PRSU, the provision of the Store Purchase rules of Chhattisgarh Government will also be effective.

**विकास विभाग**  
**पं. रविशंकर शुक्ल विश्वविद्यालय, रायपुर (छ.ग.)**

**Commercial Bid**

Price Schedule for Annual Maintenance Contract of Campus Area Networking (CAN) for one Year (on the letter head of Tenderer)

The contract will be awarded initially for a period of one year. However, the same will be extendable on year-to-year basis for the maximum additional period of four years provided the PRSU finds the services satisfactory.

| Sr. No. | Item Description                                                                                                                                                                                               | Rate (Per year) (Rs.) | Tax (Rs.) | Total Amount (Rs.) |
|---------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|-----------|--------------------|
| 1.      | Comprehensive Annual Maintenance Contract of Pt. Ravishankar Shukla University Campus Area Network according to given information on Tender (AMC for one year, Details of equipments are given on page no. 18) |                       |           |                    |
|         | <b>Total</b>                                                                                                                                                                                                   |                       |           |                    |

Signature of Bidder:

Name:

Address:

Mobile Number:

Landline Phone

Place:

Date:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

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**Registrar**

Pt. Ravishankar Shukla University  
Raipur, (C.G.)

**विकास विभाग**  
**ॐ रविशंकर शुक्ल विश्वविद्यालय, रायपुर (छ.ग.)**

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**DECLARATION REGARDING BLACKLISTING / DEBARRING FOR TAKING PART IN TENDER.**

I / We \_\_\_\_\_ (Tenderer) hereby declare that the firm / agency namely M/s. \_\_\_\_\_ has not been blacklisted or debarred in the past by Union / State Government or organization from taking part in Government tenders in India.

**Self Attested:**

Name \_\_\_\_\_

Address \_\_\_\_\_

**विकास विभाग**  
**पं. रविशंकर शुक्ल विश्वविद्यालय, रायपुर (छ.ग.)**

**Details Items of Active and Passive Network Components at PRSU (Tenderer should also do site visit)**

| Sr. No. | Name Of Devices                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Qty             |
|---------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|
| 1.      | Dlink Layer 2 Manageable Network Switch installed at Various Department of Pt. R.S.U                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 41              |
| 2.      | LENOVO Thinkserver TS140 Server                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 1               |
| 3.      | Sonicwall Firewall                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 2               |
| 4.      | HP Blade Server HPC 3000 BL 460 Blade chassis with Blade 06 no of populated blade Intel power xeon situated at Library                                                                                                                                                                                                                                                                                                                                                                                                                                          | 1               |
| 5.      | DLink Layer 3 Switch installed at Server Room                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 2               |
| 6.      | Unmanageable Switches (8, 16 or 24 port switches installed at various departments)                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 30              |
| 7.      | Manageable Switches (8 port switches installed at various departments)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 24              |
| 8.      | DLink Wireless Controller Device                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 1               |
| 9.      | DHCP Cyberoam Device                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 1               |
| 10.     | Dlink WiFi Access Point installed at Various Department of Pt. R.S.U.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 50              |
| 11.     | Grandstream WiFi Access Point installed at Various Department of Pt. R.S.U.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 100             |
| 12.     | Pt. R.S.U. Campus Area Network is connected with Single and Multimode Fibre Optics Cable (including SFP Modules ) Department to Department and within department network is of cat 6 cable (Contractor will have to ensure 24X7 hrs functional connectivity, if any problem in the mentioned, cable contractor is responsible to repair or replace it , no extra cost will be given by Pt. R.S.U. in this regard ), Service provider shall have to arrange Optical Time Domain Reflectometer (OTDR) device and Splicing Device for Fiber optics cable if needed |                 |
| 13.     | OFC Cable                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | approx 5000 mtr |

Note: Other details of Campus Area Network related equipment can be provided to successful bidder.