



Anusha Tiwari Sharma

Breakthrough Trainer/ Educationist/ Administrator

Industry and Academically Adept Leader

Profile in brief

- Business Development Evangelist specialized in Exponential business growth having more than two decades of experience across different Domains.
Breakthrough Leader - Training and Placement Coordinator- CZBCBM Anand, Sr. Operations Manager ensuring on the job training of the students for real Customers of CEEZEE Residency.
Have a vast Industrial Learning-Working- Training experience of around a decade with Taj Ambassador-Delhi, The Bristol- Gurgaon, Surya Hotel- Delhi, The Taj Mahal Hotel- Delhi.
Experienced Corporate Trainer for GCL employees on Personality Development and General Awareness.
Training guide for 150+ Industrial Training students in Housekeeping Department.
Imparted Education and Training to 500+ students in 4 year Honors Degree/Three Year Degree/ Diploma Courses
Successfully undergone Training of Assessors Program in the Job Role of General Housekeeper and Housekeeper Cum Cook organized by Domestic Workers Sector Skill Council and assessed 40+ candidates for Trainers.
Successfully passed the IRDAI Examination to qualify for working as Insurance Agent for Bharti AXA & Star Health.

Area of Expertise

- Training, Content Writing, Corporate Training, Turn around, Innovation, Counseling, People Management, Interior Designing & Layout Planning using AUTOCAD

Professional Experience

- Guest Lecturer - Pt. Ravi Shankar Shukla University Duration : Nov' 2021 till Date
Guest Lecturer - Fledge Institute of Aviation and Hospitality Duration : Jan' 2021 till Date

- ESAF- SMALL FINANCE BANK- Quality Assurance Team Member Duration : March 2021 to Nov'2021

- Head Academics and Admissions- I/C Principal: RITEE College of Hotel Management Duration: Sept'2016 to Aug'2020

- Academic Associate: Team Lease Skills University Duration: July 2015 to June 2016

**Academic Associate: Charutar Vidya Mandal, Vallabh Vidya Nagar, Anand, Gujarat**

**Duration: Feb' 2012 to June 2015**

**Initial years of working as Academician**

- As an entrant into academics, I handled new avenues and challenges and brought outstanding results like new techniques for training and overall development of students, planning , organizing, motivating students of the Hospitality department of the College.
- Students insights: Maximized liking for the subject of Front Office Management in the very first year of my taking charge as Faculty of Front Office Operations and Management.
- Was chosen as **Convener, Paper Setter and Examiner** for Front Office Operations and Management Examinations for Bachelor's Degree by S.P. University throughout my tenure.
- Worked as Convener for 4<sup>th</sup> **Criteria of NAAC submissions** during Accreditation process of C.Z. Patel College of Business and Management.
- Was chosen among all Hospitality Faculties to lead the Associated Hotel as Operations Manager of CEE ZEE Residency along with Educating Honors Degree Students with breakthrough practical experiences of students serving the Hotel Guests.
- Was handling the responsibility of **training** and placement cell and ensured all the students get selected for industrial training and complete their training successfully.

**Industrial Experiences and Exposures in 5 star Hotels**

**Duration: March' 1996 to Aug'2000**

- Worked as Floor Housekeeper in the H K Department of the Hotel for around one and half years at Taj Ambassador Hotel New Delhi
- Worked as Public Area Supervisor at Hotel Bristol, Gurgaon in the Housekeeping Department of the Hotel for more than one and half years.
- Worked as Housekeeping Executive at Surya Hotel for three months and got selected at the Taj Mahal Hotel, New Delhi as Assistant Housekeeper.
- Developed a flair for learning ahead and joined the course of Interior Designing at Exterior- Interiors, New Delhi.
- Worked as Executive Housekeeper for Babylon group of Hotels in the year 2008 for around one and half years at project stage till fully functional Hotel with 100% occupancy periods, Planning, organizing, training, selection, evaluation, budget planning were part of job responsibilities.
- Worked as Executive Housekeeper for Jodhana Heritage group of Hotels and was offered to work as Corporate Housekeeper with shouldering the responsibility of all the eight properties of the Group.

**Hobby and Interests Activities: Primary School Teacher, Freelance Interior Designer, Vaastu Consultant.**

**Duration: 4.5 years**

**Holy Hearts School Raipur, Modern School Lucknow, Layout Planning and Vaastu Shastra**

- Part of the empowered core team of Architects and Designers at Sunanado Dasgupta & Associates- New Delhi by delivering highest standards of detailing in the Working Drawings for NBCC Projects.
- Designed outstanding layout plans for residential constructs with effective implementation of Vaastu Science to ensure peaceful and worthy life of residents.
- Solved problems of many clients through Vaastu – Science of Directions and ensured their peaceful life.
- Implemented Innovative Teaching Learning process with breakthrough results within a year at primary school level to set an example for all the teachers.

**Education**

Education	Institute	University	Location	Passing Year
Master's in Tourism Management	Distance Learning	IGNOU	India	June'2014
Diploma In Interior Designing	Exterior-Interiors	NDID	New Delhi	2002
P.G. Diploma in Accommodation Operations Management	<b>Institute of Hotel Management, Catering Technology &amp; Applied Nutrition, Dadar - Bombay</b>	NCHM	Dadar, Mumbai	Dec'1995
B.Sc. Home Science	S.S Girl's College, Gondia- Maharashtra	Nagpur	Maharashtra	March'1994

**Contact Details**

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